

2degrees Modem Setup Guide

Just plug in and go



What's in the box?



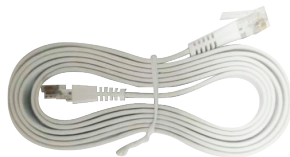
Huawei B618 Modem



NZ Power Adaptor



Telephone Cable



LAN Cable

(Instead of using WiFi, use this to connect your computer to the modem)

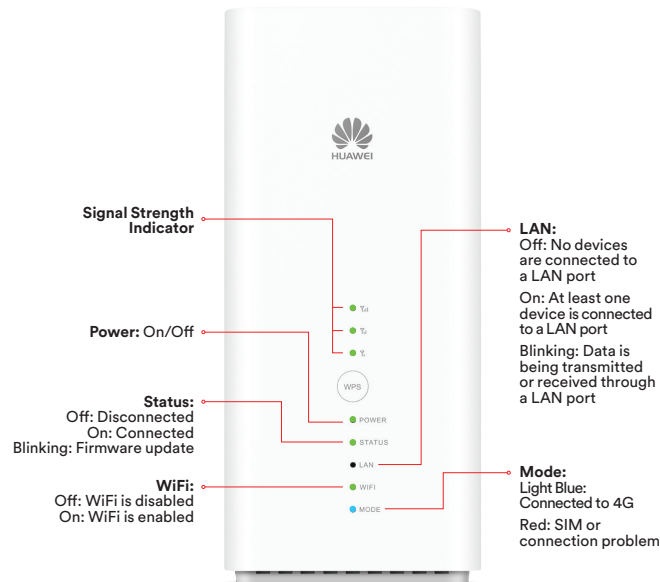
Setting up your modem couldn't be easier

1 Power up

Put your modem in a place that gets a good mobile signal. Up high, near a window or on a windowsill, and away from electronic devices like microwaves and TVs.

Plug one end of the black power adaptor in to the power port on the back of the modem and the other end into a power outlet on the wall.

Wait 15 seconds for the lights on the modem to come on. The MODE light should be light blue. It's best if all three signal strength lights are on, but it should still work with only one or two. To pick up the best signal, try moving your modem to different spots.



2 Connect to WiFi

Jump on your computer, tablet or mobile and search for the network named '2degrees WiFi XXXX'. The last 4 characters will be unique to your modem.

Select this network and enter the WiFi password from the sticker on the bottom of your modem.

Boom. You're online. Easy.

3 Got a phone?

If your plan comes with a phone line, here's how to set it up.

1. This is a new phone line

If you've got your new phone ready to go, just plug it into the TEL port on your new modem using a telephone cable, there's one in the box if you need it.

2. I've got an existing phone line

2a. Is your phone plugged into the wall?

Keep it there until we tell you your new phone line is ready to go. We'll text you when it's done, then you can unplug your phone from the wall and remove the cable. Next, just plug it into the TEL port on the modem using a telephone cable.

2b. Is your phone plugged into another modem?

Unplug your phone from the old modem and plug it into the TEL port on your new modem using a telephone cable.

Your phone line should be up and running within 24 hours

If you have an electric cordless phone, make sure it's still connected to a power outlet on the wall and turned on.

Want to get in touch?

Don't worry, if you need us, we won't leave you hanging. There are a few ways you can get in touch.

Check your welcome email for useful info for managing your broadband account.



Jump online

We've put together a bunch of helpful hints and tips at www.2degrees.nz/bbhelp



Flick us an email

You can email the broadband team on bbhelp@2degrees.nz and we'll get back to you soon



Give us a call

We're here to help, so give us a call on 0800 022 202 if you want some friendly advice